



Strengthening your Quality Culture

Consider the following attributes and document how you and your colleagues could strengthen your quality culture in relation to behaviours, attitudes and beliefs.

Attributes	Behaviours	Attitudes	Beliefs
Consumer and stakeholder involvement			
Effective communication and engagement			
How the work gets done			
Leadership			
Openness and transparency			



ACTIVITY

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Consider the following attributes and document how you and your colleagues could strengthen your quality culture in relation to behaviours, attitudes and beliefs.

Attributes	Behaviours	Attitudes	Beliefs
Performance and governance			
Teamwork and collaboration			
Shared accountability			
Other:			
Other:			