



Applying the Model for Improvement

Practice name:		Date:	
QI team:			
Problem:			
Problem Statement:			

This document guides practice staff through the **Model for Improvement**. The model for improve has two parts, (1) the three fundamental questions and (2) **Plan-Do-Study-Act** (PDSA) cycle (the learning part).

For guidance and support on conducting quality improvement in your primary healthcare services, please contact your local Primary Health Network (PHN).

Model for Improvement

Step 1: Three Fundamental Questions

Complete the Model for Improvement (MFI) as a whole team.

AIM		1. What are we trying to accomplish?	
By answering this question, you will develop your GOAL for improvement. It is important to establish a S.M.A.R.T (Specific, Measurable, Achievable, Relevant, Time bound) aim that uses people-crafted language and clearly states what you are trying to achieve.			
MEASURE(S)		2. How will we know that a change is an improvement?	
By answering this question, you will develop the MEASURE(S) you will use to track your overarching goal. Record and track your baseline measurement to allow for later comparison. You may have a family of measures. Tip: Use a Run Chart to plot trends.			
Baseline:			Baseline date:
CHANGE IDEAS		3. What changes can we make that will result in improvement?	
By answering this question, you will develop IDEAS for change. Tip: Engage the whole team in formulating change ideas using tools such as brainstorming, driver diagrams or process mapping. Include any predictions and measure their effect quickly.			
Idea 1			
Idea 2			
Idea 3			
Idea 4			
Idea 5			
Next steps:	Each idea may involve multiple PDSA cycles. Ensure the PDSA cycles are conducted with fidelity.		

PDSA (Plan-Do-Study-Act)

Step 2: Plan-Do-Study-Act Cycles

Once you have completed the Model for Improvement (MFI), use the template below to document and track your PDSA cycles (i.e. small rapid tests of change).

Idea	Plan		Do	Study	Act
#	Plan the test	Prediction	Do the test on small scale	Analyse the results	Make a plan for the next step
<i>Change idea 1.1</i>					
<i>Change idea 1.2</i>					
Summary of your learning					